

Boarding Terms & Conditions

1. The Secret Garden Pet Resort hereinafter referred to as the "Resort" agrees to exercise due and reasonable care to keep its premises sanitary, property enclosed, and pets well cared for.
2. The Resort does not assume and shall not be held responsible for any liability with respect to the pets listed in this agreement, of any kind, character, or nature whatsoever, arising out of or from the boarding of this pet, or any damages which may occur from any other cause whatsoever, including loss by fire, theft, running away, illness, death, injury to persons, animals or property, or illness, death or injury to any other animal caused by the within named pet during the term of this contract, whether this pet be on the premises of the Resort or not, and the owner of said animal agrees hereby to be and is solely responsible for any and all acts of behavior of said pet at any time within the term and time of the contract. In no case shall the Resort be in any way liable or responsible.
3. The owner of the named pet specifically represents that he/she is the sole owner of said animal and that the pet has not been exposed to any communicable disease within the last thirty days, and that the form of a written receipt or certificate from their veterinarian stating dog has received a Rabies, DHLPP and Bordetella within the required time period or in the case of cats a Rabies and FVRC-P-C. If proof is not produced at the time of check in the Resort reserves the right to refuse to board the pet or to contact the owner's veterinarian to verify the inoculations.
4. If the pet becomes ill, the owner or contact person shall be notified at once. If the owner does not immediately inform the Resort regarding measures to be taken or if the state of the pet's health requires quick action, the right to call a veterinarian or to administer medicine or give advisable attention within the discretion shall be taken for granted by Resort, and such expenses shall be promptly paid by owner. Owner agrees to pay a \$50 transportation fee for any veterinary visits.
5. The Resort exercises extreme caution in taking care of your pet. By leaving your pet with The Secret Garden Pet Resort, you understand the risk in communal boarding and with dogs being near and around each other. This includes the risk of catching illnesses such as canine cough or other contagious illnesses of which The Secret Garden has no control over. **We will not be responsible should your pet contract canine cough or any other transmittable illness from dog to dog.**
6. No person is authorized by the Resort to change or waive any of the terms or conditions of this contact and Resort will not be bound by any changes therein whether oral or written. All terms and conditions of this agreement shall be binding on the heirs, administrators and assigns of the owner of the within named pet.
7. Payment is expected in full at time of pick up. There will be an interest charge on overdue bills, eighteen (18%) percent.
8. All pets will be examined upon arrival for fleas and ticks, and if pet is found to have fleas/ticks, the Resort will treat the pet and charge the owner \$50 per pet. This includes the decontamination of any property the pet has come into contact with.
9. The Resort is not responsible nor will be held liable for any veterinary expenses incurred on pet during or after the term of this contract.
10. If you forget to bring your dog's food or your dog runs out of food during their stay, The Resort will provide house food (Taste of the Wild) for \$2 per meal (*please note that abruptly changing your pet's regular diet may result in diarrhea*).
11. The owner may choose to board two or more of the same family's pets in the same enclosure. The Resort is not responsible or liable for any and all injuries or damages inflicted by one of the pets on another during their stay. At the discretion of the Resort, two pets boarding in the same enclosure may be separated into similar accommodations and the owner will be charged the appropriate rate. **Please Initial if boarding multiple pets together: _____**
12. At the discretion of the Resort a dog may be moved from the Little's Lounge and/or Suites to the main kennel and the boarding charge will be adjusted.
13. When older pets are boarded they are subject to a great deal of stress because of removal from their normal home environment. This stress can cause latent (dormant) physical conditions (such as heart, liver and kidney disorders) to become active. This can result in illness or death of said pet.
14. Upon request, an estimate of charges can be provided. Events that can affect this estimate are: Pickup day(s) early/late, dematting charges for grooming, vet expense, medicine expense, flea treatment, and other items which are usually discussed over the phone with either yourself or your emergency contact person. We attempt to provide an accurate estimate of total costs, but it is only an estimate.
15. With the interaction of dogs, there is always a chance of injury and the possibility of infectious disease being passed between animals. The owner assumes all risk of injury or illness to the pet for the boarding. **If the owner does not want their pets to interact with other animals, it is the owner's responsibility to notify the Resort prior to boarding.**

By signing this contract, the owner is hereby acknowledging and agreeing to the above terms and conditions for the duration of said pet's stay, as well as any future reservations at the Resort.

Owner's Signature: _____

Date: _____

Emergency Contact/Alternate Pick Up: _____

Boarding Check In Questionnaire

Pet's First & Last Name: _____

<p>Is your pet aggressive or overly fearful to:</p> <p><input type="checkbox"/> None <input type="checkbox"/> People <input type="checkbox"/> Dogs</p> <p><input type="checkbox"/> Loud Noises <input type="checkbox"/> Other:</p>	<p>How does your dog interact with other dogs:</p> <p><input type="checkbox"/> Playful <input type="checkbox"/> Confident <input type="checkbox"/> Cautious</p> <p><input type="checkbox"/> Fearful <input type="checkbox"/> Aggressive</p> <p><input type="checkbox"/> I do not want my dog interacting with other dogs</p>
<p>List any health issues or allergies we should be aware of:</p>	<p>Is your pet on any medications:</p> <p><input type="checkbox"/> No <input type="checkbox"/> Monthly flea/tick/heartworm</p> <p><input type="checkbox"/> Other, name & instructions:</p>
<p>List the feeding instructions including the type of food and quantity in cups per meal:</p>	
<p>List any important details, instructions or concerns about your pet and his/her care:</p>	
<p>List all personal belongings you would like returned:</p>	
<p style="text-align: center;">EXTRA SERVICES</p> <p><input type="checkbox"/> <i>Leash Walk</i> \$5 <input type="checkbox"/> <i>Nature Walk</i> \$10 <input type="checkbox"/> <i>Play Session</i> \$10 <input type="checkbox"/> <i>Stuffed Kong</i> \$3</p> <p><input type="checkbox"/> <i>Photo Updates</i> \$5 <input type="checkbox"/> <i>House Food</i> \$2/Meal</p> <p>Provided Daily? <input type="checkbox"/> Yes OR _____ number of times while here</p>	
<p style="text-align: center;">DEPARTURE SERVICES REQUESTED</p> <p>Nails and ears are included in baths and hair cuts</p> <p><input type="checkbox"/> <i>Bath</i> TBD <input type="checkbox"/> <i>Hair Cut</i> TBD <input type="checkbox"/> <i>Brush Out</i> TBD <input type="checkbox"/> <i>Nail Trim Only</i> \$13</p> <p style="text-align: center;">Estimated Check Out Time: _____</p>	