

Boarding Terms & Conditions

1. The Secret Garden Pet Resort hereinafter referred to as the “Resort” agrees to exercise due and reasonable care to keep its premises sanitary, property enclosed, and pets well cared for.
2. The Resort does not assume and shall not be held responsible for any liability with respect to the pets listed in this agreement, of any kind, character, or nature whatsoever, arising out of or from the boarding of this pet, or any damages which may occur from any other cause whatsoever, including loss by fire, theft, running away, illness, death, injury to persons, animals or property, or illness, death or injury to any other animal caused by the within named pet during the term of this contract, whether this pet be on the premises of the Resort or not, and the owner of said animal agrees hereby to be and is solely responsible for any and all acts of behavior of said pet at any time within the term and time of the contract. In no case shall the Resort be in any way liable or responsible.
3. The owner of the named pet specifically represents that he/she is the sole owner of said animal and that the pet has not been exposed to any communicable disease within the last thirty days, and that the form of a written receipt or certificate from their veterinarian stating dog has received a Rabies, DHLPP and Bordetella within the required time period or in the case of cats a Rabies and FVRC-P-C. If proof is not produced at the time of check in the Resort reserves the right to refuse to board the pet or to contact the owner’s veterinarian to verify the inoculations.
4. The Resort shall have, a lien on the aforesaid pet for any and all unpaid boarding and/or other charges resulting from this boarding of said pet with the Resort. The owner hereby agrees that in the event the daily boarding charges are not paid within 5 days after they become due and payable in accordance with the terms of this contract, the Resort may exercise its lien rights, and ten days after notice to owner may dispose of said pet for any and all unpaid charges at private sale, and if such sale does not secure a price adequate to pay such costs of board and/or other charges delinquent plus cost of sale, then owner shall and must pay to the Resort the difference.
5. If the pet becomes ill, the owner or contact person shall be notified at once. If the owner does not immediately inform the Resort regarding measures to be taken or if the state of the pet’s health requires quick action, the right to call a veterinarian or to administer medicine or give advisable attention within the discretion shall be taken for granted by Resort, and such expenses shall be promptly paid by owner.
6. No person is authorized by the Resort to change or waive any of the terms or conditions of this contact and Resort will not be bound by any changes therein whether oral or written. All terms and conditions of this agreement shall be binding on the heirs, administrators and assigns of the owner of the within named pet.
7. There will be an interest charge on overdue bills, eighteen (18%) percent.
8. All pets will be examined upon arrival for fleas and ticks, and if pet is found to have fleas/ticks, the Resort will treat the pet and charge the owner the appropriate fee for this treatment.
9. The Resort is not responsible nor will be held liable for any veterinary expenses incurred on pet during or after the term of this contract.
10. **Two pets in a kennel:** At the discretion of the Resort, two pets boarded in the same kennel may be separated into similar accommodations and the owner will be charged the appropriate rate. This could happen, for example, if the two pets are not getting along, are destroying bedding, or if entry to the kennel is difficult with two pets in the same kennel.
11. **Toy dog room relocation:** At the discretion of the Resort a dog may be moved from the Toy Dog Room to the main kennel and the boarding charge will be adjusted. This could happen, for example, if the pet is being particularly disruptive in the group environment.
12. **Older pets:** When older pets are boarded they are subject to a great deal of stress because of removal from their normal home environment. This stress can cause latent (dormant) physical conditions (such as heart, liver and kidney disorders) to become active. This can result in illness or death of said pet.
13. **Estimate of charges:** Upon request, an estimate of charges can be provided. Events that can affect this estimate are: Pickup day(s) early/late, dematting charges for grooming, vet expense, medicine expense, flea treatment, and other items which are usually discussed over the phone with either yourself or your emergency contact person. We attempt to provide an accurate estimate of total costs, but it is only an estimate.
14. **Dog Interaction/Play Sessions:** With the interaction of dogs, there is always a chance of injury and the possibility of infectious disease being passed between animals. The owner assumes all risk of injury or illness to the pet for the boarding. **If the owner does not want their pets to interact with other animals, it is the owner’s responsibility to notify the resort prior to boarding.**
15. By signing this contact and/or signing said pet’s kennel run card, the owner is hereby acknowledging and agreeing to the above terms and conditions for the duration of said pet’s stay, as well as any future reservations at the Resort.

Owner’s Signature: _____ Date: _____